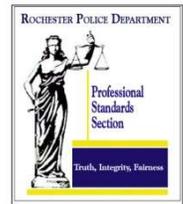




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## 2021 Annual Report on Police Complaints

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Between **January 1** and **December 31, 2021**, Police Department personnel responded to **302,608** calls for service, for a total of **430,158** responses by Departmental units. (A response refers to each individual officer involved in the call for service). This activity resulted in the initiation of **10** citizen complaints of misconduct.

Sometimes a complaint will involve several allegations of misconduct arising out of the same incident. For example, a citizen may file a complaint alleging that an officer put the handcuffs on too tightly, sprayed him with ASR, and was discourteous. This amounts to one complaint, which will be counted as three allegations.

The types of cases investigated by the Professional Standards Section include Citizen Complaints and Departmental Investigations. Misconduct that meets certain criteria may be resolved through the Command Discipline process. During the course of an investigation, Satellite Issues, alleged misconduct that is not part of the original complaint, may be discovered. These Satellite Issues will be addressed along with the original complaint.

The following findings apply to all allegations:

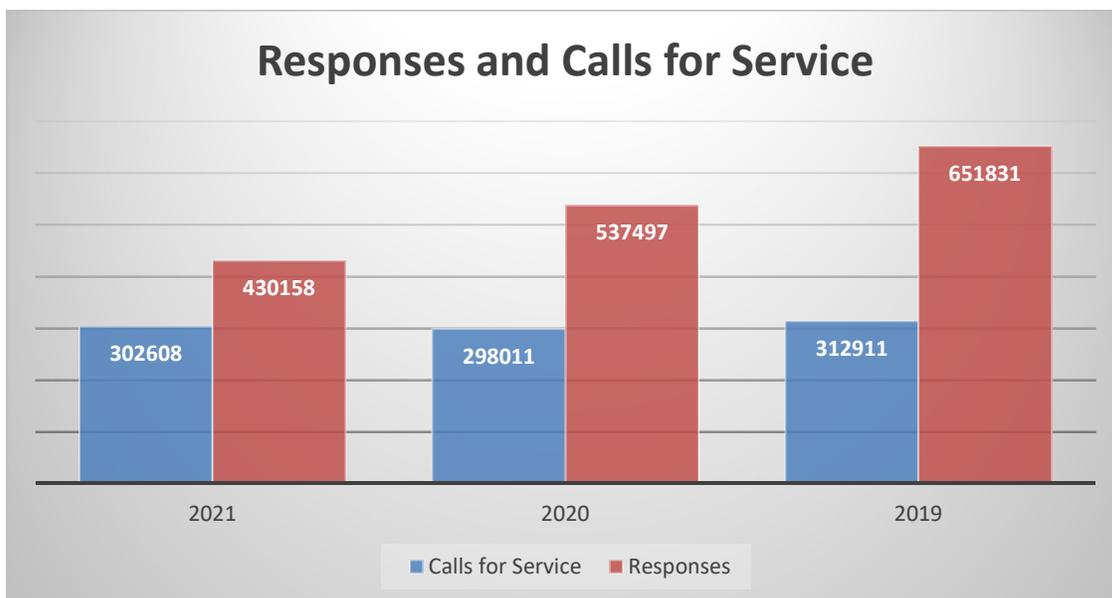
- Exonerated - Conduct was lawful, justified and proper.
- Sustained - The conduct occurred and amounted to misconduct or misjudgment.
- Unprovable - There is insufficient evidence to prove or disprove the allegation.
- Unfounded - The act apparently did not occur.
- Office - An allegation is closed because a complainant fails to cooperate with the investigation and there is not enough evidence available to draw a fair conclusion and apply a finding.

Following are figures reflecting investigations and C.R.B. reviews initiated by the Professional Standards Section through the **Fourth** quarter of **2020** and the percentage of change when compared to the previous year's totals.

	Investigations initiated through the <b>Fourth quarter 2020</b>	Investigations initiated through the <b>Fourth quarter 2021*</b>	Percentage Change
Citizen	17	10	-41%
Departmental	25	22	-12%
<b>Total Investigations</b>	<b>42</b>	<b>32</b>	<b>-24%</b>
Command Discipline	2	2	-

\* Data reflects investigations initiated, not necessarily completed in 2021.

**Table 1**



**INCIDENT REVIEWS**

Incident Reviews are investigations that do not meet the criteria to become a formal investigation, but require investigative effort and documentation. Through the **Fourth** quarter of **2021**, **5** investigations were initiated as an Incident Review.

**ADMINISTRATIVE INQUIRES**

An Administrative Inquiry is when a P.S.S. Investigator renders a service to a complainant, which does not meet the criteria of a formal investigation. Each time a citizen interacts with the Professional Standards Section, an administrative entry is completed into the IAPro system to document the information. Through the **Fourth** quarter of **2021**, the Professional Standards Section completed **168** Administrative Inquires.

## **CITIZEN COMPLAINTS**

**Complainant Demographic Breakdown:** Of Complaints *initiated through the Fourth* quarter of **2021**.

	<b>Complainants</b>	<b>% of Total</b>
White	0	0%
Black	8	80%
American Indian	0	0%
Asian/ Pacific Islander	0	0%
Unknown	2	20%
<b>Total</b>	<b>10</b>	<b>100%</b>

Of the citizen complaints investigated through the **Fourth** quarter of **2021**, **5** allegations of misconduct were sustained. For the sustained allegations of misconduct, **5** individuals were held accountable.

<b>Citizen Complaints</b>			
<b>Citizen Complaints: Disposition by Individual</b>			
<b><u>Action Taken</u></b>		<b><u>Number of Personnel</u></b>	
Memorandum of Record		4	
Formal Charges		0	
Other (Remedial)		1	
<b>Total</b>		<b>5</b>	
<b><u>Below is the breakdown of Formal Charges preferred:</u></b>			
	<b>Personnel Involved</b>	<b>Allegation</b>	<b>Departmental Action (per officer)</b>
20-0254	1	Procedure	Memorandum
20-1509	1	Procedure	Memorandum
21-0124	1	Procedure	Remedial Training
21-0198	2	Procedure (2)	Memorandum (2)

\* This data reflects those Citizen Complaint Investigations that were completed and closed out in 2021

## **DEPARTMENTAL INVESTIGATIONS**

Of the internal complaints investigated through the **Fourth** quarter of **2021**, **15** allegations of misconduct were sustained. For the sustained allegations of misconduct, **13** individuals were held accountable. They received remedial training and/or Departmental charges were filed. The below table shows the disposition of Departmental Investigations.

<b>Departmental Investigations</b>			
<b>Departmental Investigations: Disposition by Individual</b>			
<b><u>Action Taken</u></b>		<b><u>Number of Personnel</u></b>	
Memorandum of Record		5	
Formal Charges		6	
Other (Retired)		1	
Remedial		1	
<b>Total</b>		<b>13</b>	
<b><u>Below is the breakdown of formal charges preferred:</u></b>			
<b>PSS #</b>	<b>Personnel Involved</b>	<b>Allegation</b>	<b>Departmental Action (per officer)</b>
18-1174	1	Conduct / Procedure	Retired
19-0760	1	Conduct	Remedial
20-0348	2	Courtesy Force / Courtesy	Memorandum Memorandum
20-0765	1	Conduct	Suspension
20-1167	1	Procedure	Suspension
20-1234	1	Conduct	Memorandum
20-1263	1	Conduct	Memorandum
20-1283	1	Conduct	Memorandum
21-0498	1	Procedure	Letter of Reprimand
21-1323	1	Procedure	Letter of Reprimand
21-1368	1	Procedure	Letter of Reprimand
21-1369	1	Procedure	Letter of Reprimand

## **COMMAND DISCIPLINE**

Command Discipline cases are investigations that are initiated by a Command Officer. Through the **Fourth** quarter of **2021**, **2** allegations, implicating **2** officers, were disposed of through the Command Discipline process.

<b>Command Discipline</b>			
<b>PSS</b>	<b>Personnel Involved</b>	<b>Allegation</b>	<b>Departmental Action</b>
20-1171	1 Member	Courtesy	Letter of Reprimand
21-1365	1 Member	Procedure	Letter of Reprimand

## **SATELLITE ISSUES**

A satellite issue is an alleged violation, which was discovered through an investigation, but was not part of the original complaint. Through the **Fourth** quarter of **2021**, **4** satellite issues in **3** cases were sustained, **4** members were held accountable.

<b>Satellite Issues</b>			
<b>PSS</b>	<b>Personnel Involved</b>	<b>Allegation</b>	<b>Departmental Action</b>
19-0760	1 Member	Rules & Regulations	Suspension
20-0254	1 Member	Procedure	Memorandum
21-0198	2 Members	Procedure (2)	Memorandum (2)

## 2021 SUMMARY OF INVESTIGATIONS

**Note:** A complaint may consist of several separate allegations. Under the citizen complaints column, *complaints initiated* indicate the actual number of people who initiated investigations into officer misconduct during this reporting period.

	Citizen Complaints	Internal Investigations
Number of complaint Investigations initiated	10	22
Number of complaint Investigations completed	14	21
Number of complaint Investigations active/open	6 (0 are in the review process) (1 is in the hearing process)	16 (2 are in the review process) (3 are in the hearing process)
<b>Closed Case Findings by Allegation:</b>		
Exonerated	26	24
Sustained	6	16
Unprovable	8	1
Unfounded	18	0
Officed	4	8
<b>Totals</b>	<b>62</b>	<b>49</b>

\* Some of the investigations completed this year were initiated in the previous year

### Citizen Complaint Timeline

The average case completion timeframe for cases initiated and completed in **2021** and reviewed by the Civilian Review Board is as follows:

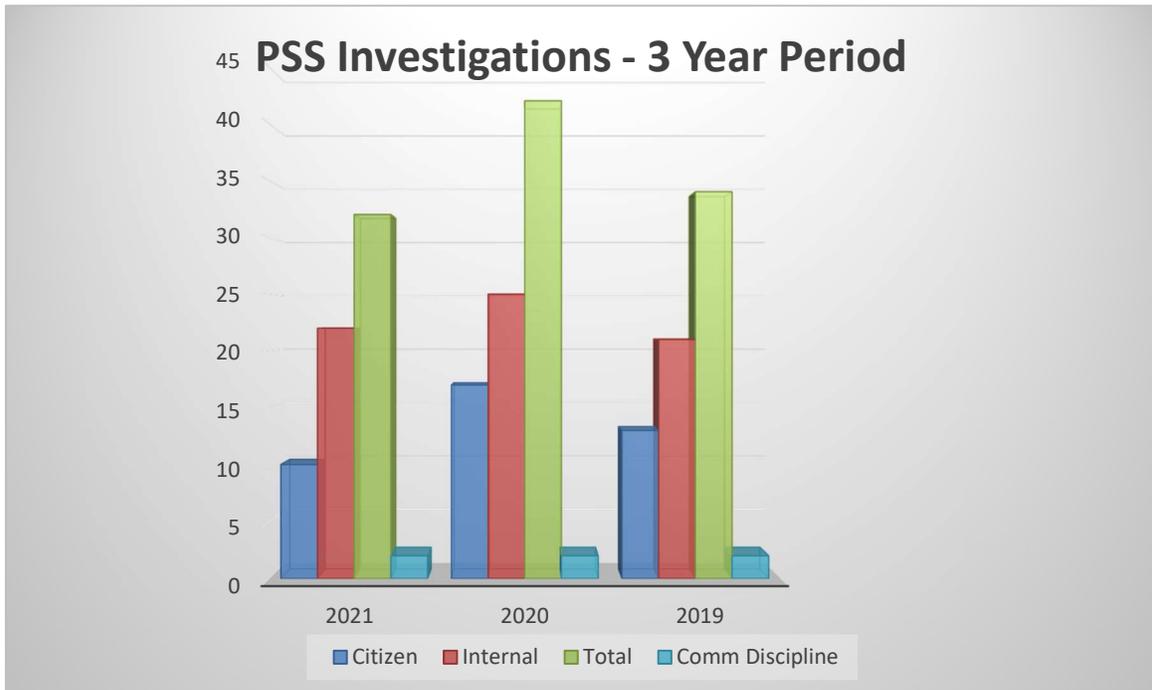
- **PSS Inv. Completion:** 116 calendar days from the date of complaint
- **Division Review:** 16 calendar days to review the case
- **CRB Review:** 12 calendar days from the date of PSS completion
- **Executive Review:** 111 calendar days from date of complaint
- **Final letter:** 133 calendar days from date of complaint

The below two tables represent the number of allegations from Investigations closed and active that were initiated within 2021. \*Reflects current status\*

2021 BREAKDOWN OF CITIZEN COMPLAINTS BY ALLEGATION							
	Exonerated	Sustained	Unprovable	Unfounded	No Findings or Officed	Pending	Total
<b>UNNECESSARY USE OF FORCE</b>							
Unnecessary Force	3			1	3	1	8
<b>COURTESY</b>							
Discourtesy						2	2
<b>IMPROPER PROCEDURE</b>							
Consorting							
Damaged citizen property							
Failed to provide medical attention							
Failed to ID self							
Failed to notify supervisor						4	4
Failed to take police action							
Failed to take a report						1	1
False arrest							
Harassment							
Improper conduct / procedure	5	2	2			5	14
Improper tow							
Insufficient police investigation							
Misappropriated property / money							
Missing citizen property / money							
Other							
Unlawful search and seizure							
Untruthfulness							
Pointed a firearm							
Bias Based Policing							
<i>Satellite Issues</i>		2	1				3
<b>Totals</b>	8	4	3	1	3	13	32

<b>2021 BREAKDOWN OF DEPARTMENTAL INVESTIGATIONS BY ALLEGATION</b>							
	<b>Exonerated</b>	<b>Sustained</b>	<b>Unprovable</b>	<b>Unfounded</b>	<b>No Findings or Officed</b>	<b>Pending</b>	<b>Total</b>
<b>UNNECESSARY USE OF FORCE</b>							
Unnecessary Force	1				2	15	<b>18</b>
<b>COURTESY</b>							
Discourtesy					1		<b>1</b>
<b>IMPROPER PROCEDURE</b>							
Abuse of sick time							
Consorting with felon							
Damage Police Property		4					<b>4</b>
Divulge Police Information							
Failed to file SRR							
Failed to notify supervisor							
Failed to take action							
Failed to take a report							
Failed to accurately complete reports							
Failed to cooperate with internal investigation							
Failed to supervise							
Harassment / Sexual Harassment							
Improper conduct / procedure					3	12	<b>15</b>
Insubordination							
Insufficient police investigation							
Left area of assignment							
Misappropriated property/ money							
Missing police property							
Unlawful search and seizure							
Untruthfulness							
Other (i.e. reading on duty)							
<i>Satellite Issues</i>							
<b>Totals</b>	<b>1</b>	<b>4</b>			<b>6</b>	<b>27</b>	<b>38</b>

**Table 2**



**Table 3**

