



NUMBER 3.5

FLEET MANAGEMENT POLICY / PROCEDURE

SUBJECT: 60% of Shop Technician Manuals are Automated

APPROVED:

Michael Quattrone, Fleet Manager

PURPOSE: Document that 60% of Shop Technician Manuals are Automated

PROCEDURE: By count more than 60% of the fleet is General Motors and technicians use the GM fleet website (www.gmfleet.com) to access technical manuals.
Technical manuals for other vehicles in the fleet are accessed via the All Data web site.

PREPARED BY: James Billitier, Assistant Service Manager

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