



Dear Water Customer:

Work will start in the near future on the water system in your area. A contract for water main replacement under the supervision of the Rochester Water & Lighting Bureau will be performed by Villager Construction, Inc. This project will improve the quality of the water and increase flow for fire fighting

The construction will include the installation of new water main on noted streets. In addition, new hydrants and water services (between the water main and curb stop) will be installed as part of the project. This street is part of a larger project which involves water main work on several city streets.

Some parking and traffic restrictions are necessary in order to complete the work in the shortest possible time. Access to driveways is always maintained. Feedback from other City of Rochester customers who have had water main work on their street indicate that there will be periods of noise and dust. We will make every effort to abate these conditions with your best interest in mind. All paved areas and sidewalks that are disturbed by this contract will be restored as part of the contract work.

If your water service (the portion between the curb stop and the house) is composed of galvanized steel or similar material, it is possible that the water service might be highly corroded. Our experience has been that galvanized service material has a life expectancy of about 40 years. If the water service is highly corroded, it may be impossible for the contractor to connect the new copper water service to the existing water service at the curb stop. If the contractor is unable to make the connection due to the condition of the existing service material, it may be necessary for the property owner to replace the portion of the water service which runs from the curb stop into the house. The contractor will make every effort to protect the existing water service. In addition, the contractor will make every effort to connect the new water service line to the existing water service line at the curb stop.

You will be notified by the contractor 24 hours prior to any planned water shutoff. Contact will be in person when possible, otherwise a door hanger will be used.

If you have any special needs such as handicap accessibility, we can be contacted to make the appropriate arrangements at 428-6133. Any problems arising from the water main construction should be directed to the Water & Lighting Bureau Dispatcher at 428-7500.

We ask your patience as we perform necessary improvements to the water system in order to build for a better tomorrow.

Thank you for your cooperation.

Robert L. Morrison

Director of Water

