

CAMPAIGN RESULTS



Social Media Goal

1) Increase reach and engagement on social media channels (Facebook, Instagram, Snapchat)

2) Promote the Party in the Park series to audiences that:

- Already is aware of the event series.
- Is in the target demographic, but has not yet engaged with the experience.

Strategy

- 1) Long term Facebook campaign on the City of Rochester Facebook Page.
- 2) Weekly campaign on the Party in the Park Facebook Page.
- 3) Weekly campaign and Interaction, non invasively via Snapchat.

Target Audience

Rochester, NY + Surrounding Areas Ages 18 - 65



Week 1 June 15,2017 - Los Lobos Facebook

• Reach - 1612

Ad Name
Post: "On June 15th, we are kicking off the

- Link Clicks 10
- Relevance Score 10/10

Snapchat

• Results too low to measure (Weather)



Week 2 June 22, 2017 - Living Colour

Facebook

Ad Name
Post: - Engagement

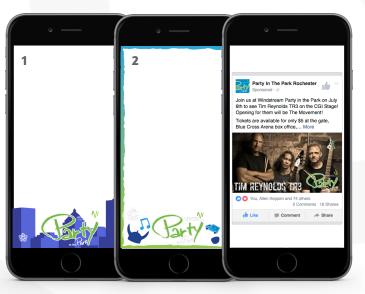
- Reach 2923
- Link Clicks 16
- Relevance Score 10/10

Snapchat

METRICS			All Time v
Swipes (Paid Impressions)	Uses 🕕	Views (Earned Impressions)	Use Rate 🕕
179	63	4.1K	35.2%







Week 4 - July 6, 2017 - Tim Reynolds TR3

Facebook

- Reach 2412
- Link Clicks 9
- Relevance Score 9/10

	Ad Name	Delivery 🕤 🔹	People Takin 🕥	Post Reactions 🚯	Post Comme 🔞	Post Shares 🚯	Link Clicks 🕥	Page Likes 🚯
	Post: "Join us at Windstream Party in the Park on	 Not Delivering Campaign is Off 	103	87	4	16	9	_

Snapchat

METRICS				All Time 🗸
1	Swipes (Paid Impressions) 245	uses ● 60	Views (Earned Impressions) 4.3K	Use Rate 0 24.5%
METRICS				All Time 🗸
2	Swipes (Paid Impressions) 246	Uses () 58	Views (Earned Impressions) 0 3.5K	Use Rate (1)



Week 5 - July 13, 2017 - Blues Traveler Facebook

- Reach 3296
- Link Clicks 19

Post Shares 👩

• Relevance Score - 9/10

Link Clicks 🕥

Page Likes 🕥

Snapchat

METRICS				All Time 🗸 🎃
1	Swipes (Paid Impressions) () 283	Uses () 25	Views (Earned Impressions) • 1.1K	Use Rate 0 8.8%
METRICS				All Time v d
2	Swipes (Paid Impressions)	Uses 0 63	Views (Earned Impressions) • 2.8K	Use Rate 20.4%



Week 6 - July 20, 2017 - Los Lonely Boys

Facebook

	Ad Name	Delivery 🕥 🔶	People Taking 🕥	Post Reactions 🔞	Post Comme 🕧	Post Shares 🚯	Link Clicks 🔞	Page Likes 🚯
	Post: "Join us at Windstream Party in the Park on J	 Not Delivering Campaign is Off 	95	85	1	16	8	_

- Reach 1833
- Link Clicks 8
- Relevance Score 9/10

Post Comm

Snapchat

METRICS			All Time v
Swipes (Paid Impressions)	Uses ()	Views (Earned Impressions)	Use Rate 🕚
192	36	1.6K	18.8%



Week 7 - July 27, 2017 - The Machine Performs Pink Floyd

	Delivery 🕜 🔶	People Takin 🔞	Post Reactions 🕥	Post Comme 🔞	Post Shares 🕥	Link Clicks 🔞	Page Likes 🔞		
Post: "Join us at Windstream Party in the Park on	 Not Delivering Ad Set Completed 	197	153	7	37	19			
• Reach - 3155									
 Link Clicks - 19)								
 Relevance Score - 10/10 									
Relevance Scu	ле - то/л								
	ле - то/1	10							
	ле - тол	LU							
Snapchat	ле - то/з	LU							
	ле - <u>то</u> л						All Time 🗸		
Snapchat			Views (Earro	rd Impressions) ()		Use Rate ①	All Time v		



TM



Ad Name	Delivery 🔞 🔹	People Takin 🔞	Post Reactions 🕧	Post Comme 🚯	Post Shares 🔞	Link Clicks 🚯	Page Likes 🚯
Post: "Join us for the last Windstream Party in the	 Not Delivering Ad Set Completed 	105	86	5	12	6	
 Link Clicks - 6 							

2.9K

Use Rate

27.8%

Series Campaign via City of Rochester



Campaign - June 1, 2017 - August 10, 2017

53

• Reach - 11,647

191

• Relevance Score 8/10

		Ad Name	Deliv 🔞	Results	Reach 🚯	Clicks (All) 🚯	Relevance Score 🚯	People Taking Action 🔞
	0	Post: "" - Engagement	Inactive	270 Post Engage	4,310	303	8	225
~		Ad Name	Delivery 👔	Results 🕥 🔹 👻	Reach 🔞	Clicks (All) 🚯	Relevance Score 🚯	People Taking Action 🚯
~		Post: "" - Engagement	 Not Delivering Campaign is 	587 Post Engagements	7,337	515	8	448
		Results from 1 Ad		587 Post Engagements	7,337 People	515 Total		448 People

Facebook Totals

- Total Reach 23,327 from posts on PITP Page
- Total Reach 11,647 from Creative Ad on City Page
- Clicks 120 from posts on PITP Page
- Clicks 818 from Creative Ad on City Page

Snapchat Totals

- Swipes 2458
- Uses 591
- Views 33,100
- Use Rate 24.0%

Findings

- It is not typical user behavior to purchase tickets online, yet received 120 ticket link clicks.
- Total reach (Views and swipes) 70,532.
- Relevance never scored lower than 8.
- Total Snapchat use rate was 24.0% which doubles the use rate across all Brandmint Snapchat clients (11.5%). More uses may have been obtained with better awareness.
- Weather played a large role in attendances on more Thursdays than not.

Party in the Park RFP Questions from Potential Promoters & City Responses

- 1. What has been the average fee for the bands in the past?
 - a. In 2017, mainstage bands (headliner and support) on the Court Street stage for the 9 shows were on average \$13,677, with the most expensive show being \$23,000 and the least expensive \$7,100. Note this number does not include cost of local talent for the stage in the bowl.
- 2. If we were to secure in kind sponsorship (ie. backline, hospitality, rentals) how would that fit into the requirement to split with the city?
 - a. In-kind sponsorships would not need to be split with the City, but the City needs to approve all sponsors, including in-kind ones, to ensure there are no direct conflicts with paid sponsors.
- It is my understanding (and maybe it has changed or I have misunderstood) that the business running an event cannot be the same business that benefits from the alcohol sales at the event. How do you split alcohol sales when you are not supposed to take revenue from it? How has this been handled in the past?

a. The City receives a portion of concession sales from the promoter. Please consult with the NYSLA on particulars of what the licensee is entitled to do or not do.

- 4. Under promoter responsibilities it lists setting up barricades and handling clean up. Just confirming that this means any DES services secured above and beyond the rental fee of the items they offer would be up to promoter to pay for.
 - a. The City can cover any equipment rental needed that DES can provide. The City would not cover any DES labor- that would be up to the promoter to cover.
- 5. Is the promoter have the rights to create, manufacture and sell PITP merchandise and retain any (hopeful) profits?
 - a. The City encourages the promoter to create, manufacture, and sell PITP merchandise. The City would require that the promoter proposes a City split in any revenues. City would also need to approve the merchandise design to ensure adherence to our brand standards.
- 6. Does the title PITP 'Concert Series' mean all talent that is booked for the event has to be musical? Or can some of it be art/performance related public performances?
 - a. Every PITP must have traditional musical openers and headliners on the main stage. Supplemental entertainment or entertainment in the bowl can be alternative performances.

- 7. For the section "City Of Rochester Expenses and Responsibilities", do those expense come out of the \$125,000 promoter fee, or are those separate line items in the budget?
 - a. City of Rochester's expenses and responsibilities do NOT come of out the \$125,000 promoter fee.
- 8. Under this section, it states that an expense of the City is "A portion of marketing/advertising. Promoter should coordinate and supplement." How much has the city spent per show in the past? Is this budgeted on a per show or season basis?
 - a. Per season, the City spends about \$10,000 per season on Party in the Park. This does not include the in-kind radio and television sponsorship. iHeart radio sponsorship is valued at \$168,000 (attached) and WHEC 10 is valued at about \$13,000.
- Can the City send us the Party in The Park Logo kit for example purposes in our proposal?
 a. Attached
- 10. Can the City make available the current site map with all labeled components?

a. Attached

- 11. Does the City anticipate the larger signage from 2017 PITP to be rebranded/redesigned or recreated, and if so at who's expense?
 - a. The City is open to anything: we can retain the current logo, we can lead a rebrand or redesign with our in-house graphic designers along with the promoter's input, or we can provide input to the promoter's design team to do so. If we design it in-house, there would be no cost.
- 12. Can you detail the In-Kind trade sponsorship with Brand Mint? What is the value of that sponsorship? Can records/history be made available on how much was spent through Facebook/snapchat filter and with what results? Who takes the lead role on marketing and promotion? One would think that the promoter would take the lead in development, coordination and execution of the paid and in-kind marketing plan. Is this a correct assumption?
 - a. In-kind sponsorship detail and analytics from BrandMint are attached.
 - b. Analytics attached.
 - c. In the recent past, the City has taken the lead role in the marketing and promotion: the City has secured all media sponsors and coordinated with them directly, as well as purchased other advertising. The City is absolutely open to the promoter taking the lead on these already-established relationships in order to maximize their value and add new ideas, promotions, etc. City is also willing to sit with promoter to craft a coordinated and strategic buying effort for each season.
- 13. What are the analytics for the Party in the Park web page and social media channels for 2017? I.e. page views, unique visitors, demographics?
 - a. We do not have information for the Party in the Park Facebook page because it was operated by Up All Night Presents.
 - b. The Party in the Park web page on the City's website (www.cityofrochester.gov/pitp)

- 14. Are there any City fees for food vendors above and beyond their normal seasonal permits? Do these apply to non-food truck vendors?
 - a. As with any special event, vendors with food trucks or food trailers must have proper City licenses from the City Clerk's office. Non-trucks or trailers do not require the City license.
- 15. Do they all have to be food trucks?
 - a. No.
- 16. Has there been a discounted pre-sale ticket program in the past? If so, with what level of success? If not, was there an advance ticket program? And again, if so, with what level of success?
 - a. Individual tickets: For pre-sale (ie anything other than at the gate the night of the show), we offer ticket sales at the Blue Cross Arena box office and online via ticketmaster, but it is not a discounted price. Online sales are actually more expensive due to ticketmaster fees.
 - b. Season packages: Each year, tickets go on sale in mid-May when the bands are announced. We do a discounted season ticket that is \$35 for 9 shows. We stop this sale after 2 weeks when the value is no longer present for the buyer. This program has not been particularly successful: In 2017, 18 season passes were sold. In 2016, 16 were sold.
- 17. For budgeting purposes, is it possible to review the weekly income figures (food and beverage) for 2017?

а.	Please note that 20	17 saw an	unusual amount of rai	in on Thursdays, as demonstrated
	by the attendance f	igures in t	he RFP document.	7

2017 Week	Promoter's Gross Food and Beverage Revenue (prior to splits)
1	\$2,900
2	\$25,595
3	\$30,600
4	\$27,250
5	\$44,816
6	\$24,985
7	\$38,709
8	\$18,761
9	\$27,851

Party in the Park 2017 Promotional Recap



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2017 Partnership



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As the 2017 Party in the Park radio sponsor, iHeartMedia pro following promotional elements:

- On-Site: 6/15-8/10
- On-site stage personality announcements
 - iHeartMedia personality "hosted" each event (i.e.- Bill Moran, Pauly G. etc.) including on-stage announcements and introductions each week
- On-site presence
 - Station presence each week including personality and promotions team
 - On-site prizing each week

Total Promotional Value: \$4500

<u>On-Air</u>: 6/12-8/10

- Delivered -25x, live and recorded promotional announcements to run each week NewsRadio WHAM 1180, MIX 100.5, KISS 106.7, Radio 95.1, Fox Sports 1280, Sun 102.3 and 107.3 The Bull
 - **Total Promotional Announcements: 1575x**
 - Total Promotional Value: \$78,750
- Delivered 5x, live promotional announcements to run each Thursday (day of show) to run on MIX 100.5 and Radio 95.1
 - (Total "day of" live promotional announcements aired over 9 weeks: 120x) Total Promotional Value: \$6000
- Delivered Minimum of five on-air giveaways live each week including a pair of tickets to the show and access to the VIP beer garden on MIX 100.5 and Radio 95.1 (Total Ticket giveaways delivered 45x)
 Total Promotional Value: \$10,000

Online / Social Media: 6/15-8/10

 Delivered - Nine week "Dynamic Lead" placement on seven iHeartMedia station homepages (WHAM 1180, MIX 100.5, Radio 95.1, KISS 106.7, FOX Sports 1280, Sunny 102.3, 107.3 The Bull)

Total Promotional Value: \$17,000

- Delivered Custom Landing Page dedicated to Party in the Park, accessible from each of the seven iHeartMedia homepages
 - Landing Page included: Artist info, venue information, photo galleries, parking information, etc...
- Delivered Custom Push-Down ads featured on each of the seven iHeartMedia station websites every Thursday for nine weeks
- Delivered Facebook post on each station's page every Thursday of event
- Delivered Thursday email blast sent to the MIX 100.5, Radio 95.1, and KISS 106.7 databases
 - Total Promotional Value: \$52,000

2017 Social Media Posts



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Total Promotional Value Delivered by iHeartMedia Rochester \$168,250

Thank you for another successful year! We look forward to continuing our partnership with Party in the Park in 2018!





