



City of Rochester

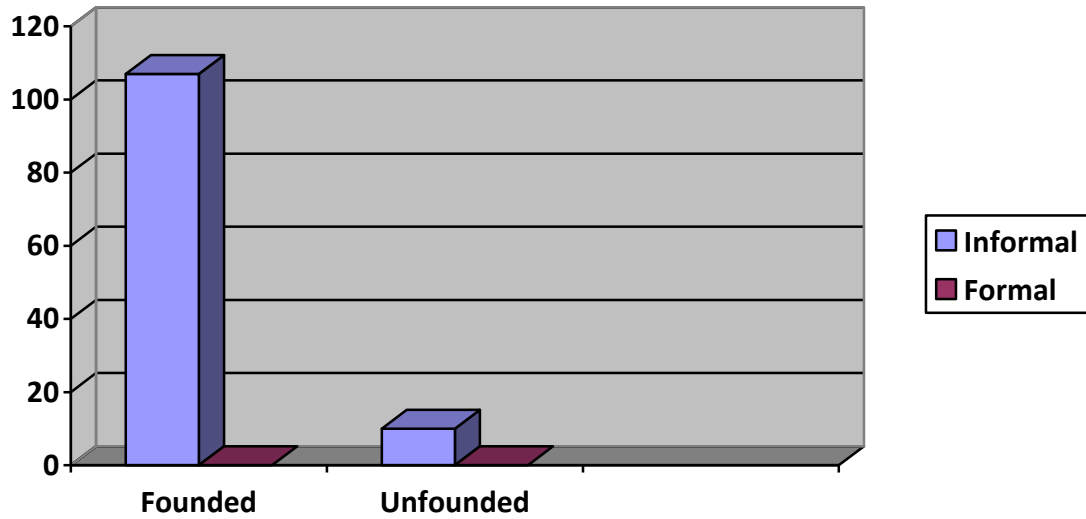


FAX (585) 528-2265

Emergency Communications  
Department  
*An Equal Opportunity Employer*

321 West Main Street  
Rochester, New York 14608  
(585) 528-2200

## 2018 ECD ANNUAL COMPLAINT REPORT



TOTALS	
<b>Complaints:</b>	117
Formal:	0%
Informal:	100%
Founded:	91%
Unfounded:	9%

*“WE’RE HERE FIRST WHEN SECONDS COUNT”*