



City of Rochester

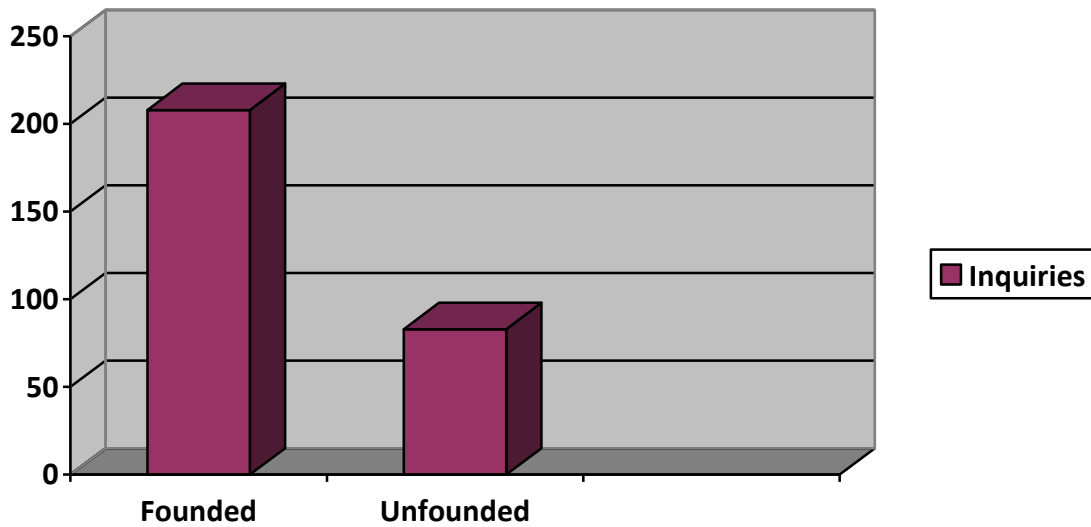


FAX (585) 528-2265

Emergency Communications
Department
An Equal Opportunity Employer

321 West Main Street
Rochester, New York 14608
(585) 528-2200

2019 ECD ANNUAL COMPLAINT REPORT



TOTALS	
Complaints:	291
Founded:	71%
Unfounded:	29%

“WE’RE HERE FIRST WHEN SECONDS COUNT”