City of Rochester – Emergency Rent Assistance

Please note; the City of Rochester partners with local agencies to administer rental arrears assistance programs.

Are you eligible?*

- You are a renter;
- You have lost income due to the COVID-19 pandemic;
- You are in immediate danger of eviction, homelessness, loss of housing, or utility shut off; and,
- You have household income at or below:

Persons in Household	1	2	3	4	5	6	7	8
Maximum Income	42,800	48,900	55,000	61,100	66,000	70,900	75,800	80,700

Gather these documents:

- Proof of current income;
- Lease, other proof of current housing situation;
- Proof of current housing emergency (ex. 14 Day Notice to Pay or Quit, Shutoff Notice, verification of homelessness, etc.);
- ID and Social Security Numbers for everyone in the household.

What to do next:

1. **Call for help:** Call Catholic Family Center's Rent Assistance call center at 585.232.2050 to get started, or call 2-1-1 for other resources.
2. **Go to scheduled appointment, if needed.**
3. **Outcomes**: Once a complete application is submitted and reviewed, you may be approved for assistance or found ineligible for assistance.**
4. **If approved, payment is issued**: Payments are made directly to landlords.

Learn More: www.emergencyrentROC.org

Other Resources**:**

Budget Guidance and Planning
Financial Empowerment Center
585.252.7110 *or* www.rochesterfec.org

Housing Questions and Advice
Housing Council
585.546.3700 *or* www.thehousingcouncil.org

Legal Advice and Guidance
Volunteer Legal Services Project
585.232.3051 *or* www.vlsprochester.org/apply-online

**Not all households that meet the following criteria will be eligible for funding, and, due to limited resources, not all who are eligible will receive funding. A maximum of 6 months of rental arrears assistance is available per applicant, and households must show that they are able to maintain and afford their housing moving forward.*

***Applications are ineligible most frequently due to: 1) no "imminent" housing emergency, 2) income too high, and/or 3) household not able to afford housing ongoing.*