Information can be sent to:

- Your Home Phone
- Your Cell Phone/TDD
- Your Email

**WHAT CAN ETNS BE USED FOR?**

*Emergency Telephone Notification System* can be used for a variety of emergency situations. They may include, but are not limited to the following:

- Neighborhood Emergency Incidents
- Missing Person Alerts
- Natural Disaster Alerts
- Search and Rescue Operations
- Hazardous Material Leaks
- Wanted Person Alerts
- Emergency Evacuations
- Crime Prevention
- Homeland Security
- Special Community Notifications

“*We’re Here First, When Seconds Count*”

Emergency Communications Department

Monroe County 9-1-1

321 West Main St
Rochester, New York 14608
585-528-2200

John M. Merklinger
Director
WHAT IS ETNS?

Emergency Telephone Notification System can be used to notify the public (YOU) with important information. It allows emergency agencies; police, fire, EMS and 9-1-1 to relay critical information to you about natural and man-made disasters.

The pre-recorded message will give this information to the affected homes and businesses. If a line is busy the Emergency Telephone Notification System will attempt to call again.

These notifications can be in a specific geographical area or within municipal boundaries. This means it can call a certain range of house numbers on a street, or an entire town if necessary.

CELL PHONE AND EMAIL REGISTRATION

Currently residents can register their cell phones and their Email for the Emergency Telephone Notification System to contact them.

Some of the selections that can be chosen are:

- Voice, Text or Both
- TTY/TDD
- Email Address

HOW DO I SIGN UP?

You DO NOT need to register your hard wired home phone. This is already done by the phone company to your address.

To enroll or register a device other than your home phone service, visit the Monroe County website at www.monroecounty.gov and click the 911 cell phone registration link under the on-line services section.

The following is information that will be needed. This includes:

- Street name and house number
- City or Town (A non-postal address)
- First and last name
- Cell phone (or TDD) number including area code
- You must select a notification method including voice, text, voice & text, TTY/TDD, and/or Email address

Note: Text message selection can only be used with a cellular phone that has text messaging enabled. Standard data/text fees may apply.

When all the information has been completed click the submit button and you will be directed to a confirmation page stating your registration is complete.