

**A Few Tips for
Parents & Guardians**

1. Make sure you know where each of your children is and with whom they are with.
2. **NEVER** leave children unattended in a vehicle, whether it is running or not.
3. Be involved! Talk to them, ask questions, and listen!

For More Information visit:

National Center for Missing
& Exploited Children

www.missingkids.com

www.take25.org

Amber Alert

www.amberalert.gov

Project Safe Child

www.justice.gov/psc

This brochure and information
provided by:

**Emergency Communications
Department**

The 9-1-1 Center

In Cooperation with the

City of Rochester



And the County of Monroe



An Equal Opportunity Employer

Missing Persons

Compliments of the ECD
Public Awareness Committee



"We're here first, when seconds count"

**Rochester/Monroe County
Emergency Communications
Department**

321 West Main St
Rochester, NY 14608
585-528-2200

John M. Merklinger
Director

If someone you know is lost, missing, or has run away it can be a very scary time. When you call 9-1-1 many questions will be asked. We understand it can be frustrating, please bear with us. We are trying to gather as much information as possible to assist in locating your child as quickly as possible.

On **EVERY CALL** we will ask:

- Your address, please include apartment number if applicable
- Nearest cross streets
- City or township you are in
- Your name
- Your call back number
- We will ask to re-verify your address

Then we will ask what happened and gather further information. We need to gather as much information as quickly and efficiently as possible to assist responding officers.

- When did you last see them?
- What were they doing prior, was there a fight, or were they upset about something?
- Was anyone with them?
 - Who?
 - Does the person know them?
(ie: friend, family member, stranger)
 - Is it a custodial issue?
- What direction of travel?
 - on foot, bicycle or in a vehicle
 - Vehicle Involved
 - Color
 - Year
 - Make
 - Body type
 - License plate
 - State
- Has this happened before?

Description

- Name
- Sex
- Race & Complexion
- Age & Date of Birth
- Primary Language
- Height & Weight
- Hair color & Eye color
- Physical attributes
 - marks, scars, tattoos, limps
- Mental or physical handicaps
- Any medications
 - Next dosage?
 - Do they have it with them?
- Do they have a cell phone