



This brochure and the information provided within has been printed for you by your Emergency Communications Department.

TIPSOFT – Text tip notification software

Presented by the ECD Public Awareness Committee

TIPSOFT is a text-a-tip application that allows tipsters to anonymously send information to law enforcement agencies within Monroe County using the Crime Stoppers program.

In Cooperation with the City of Rochester



And the County of Monroe



“We’re here first, when seconds count”

**Rochester/Monroe County
Emergency Communications
Department**

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The 9-1-1 Center, the City of Rochester and the County of Monroe will not accept any responsibility or liability for any problems encountered surrounding your inability to access 9-1-1 during an emergency.



To send a tip, type the word “**SAFETIP**” and your message to **C-R-I-M-E-S (274637)**

What is TIPSOFT?

TIPSOFT SMS is a text-a-tip application which allows tipsters to anonymously submit information to law enforcement agencies. This secure application allows the tipster and the investigator to have two-way dialog while keeping the tipster's identity completely anonymous.

To access the system the tipster texts 274637 (C-R-I-M-E-S) and must begin the message with **SAFETIP**. This acronym allows the clearing house to route the information to the correct law enforcement agency for action and follow-up. Once the text is sent, the tipster will receive a message back that their message was received.

TIPSOFT software encrypts the cell phone number before the message gets to the law enforcement agency. It allows tipsters to notify police when calling may not be feasible or safe. It also allows investigators to securely reply back to the cell phone without compromising the tipster's identity. The servers can encrypt and send the message within 3-4 seconds.

Who uses TIPSOFT?

TIPSOFT notification software is utilized by 600 crime stopper programs, government, and Law Enforcement agencies worldwide.

Monroe County launched the TIPSOFT initiative in December of 2009 and is the only Upstate New York county to implement the program countywide.

Other agencies that use the software include

- The New York Police Department
- The Los Angeles Police Department
- The Chicago Police Department
- And the New Scotland Yard

This does NOT replace 9-1-1!

This is **NOT** like a digital text message 9-1-1 reporting system. This is **NOT** for use in emergencies or for very urgent matters. There are too many things that could happen to prevent delivery of the message. For emergencies and things of an urgent nature, continue to utilize the 9-1-1 system.